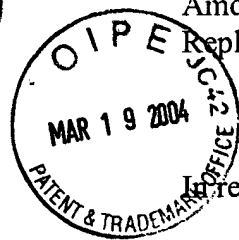


Appl. No. 09/748,837
Amdt. dated March 19, 2004
Reply to Office action of December 10, 2003



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

David C. CURTIS and Christopher SELWOOD

Serial No.: 09/748,837

Group Art Unit: 3623

Filed: Dec. 27, 2000

Examiner: Irshadullah, M.

13/13
13-19-04
mel

For: **FULLY INTEGRATED SERVICE MANAGER WITH AUTOMATIC FLOW-
THROUGH INTERCONNECTION**

AMENDMENT

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

MAR 25 2004

GROUP 3600

Dear Sir:

In response to the Office action of December 10, 2003, and pursuant to the filing herewith of a Request for Continued Examination, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.